IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Timothy W. Giraldin, et al.

Title:

QUEUE MANAGEMENT SYSTEM AND METHOD

Appl. No.:

Filing Date:

Examiner: TBA

Art Unit:

TBA

CERTIFICATE OF EXPRESS MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service's "Express Mail Post Office To Addressee" service under 37 C.F.R. §1.10 on the date indicated below and is addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22213450.

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November 18, 2003

(Express Mail Label Number)

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Bernard I. Kleinke

(Signature)

UTILITY PATENT APPLICATION TRANSMITTAL LETTER

MAIL STOP PATENT APPLICATION Commissioner for Patents PO BOX 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing under 37 C.F.R. § 1.53(b) is the nonprovisional utility patent application of:

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\boxtimes	Applicant claims small entity status under 37 CFR 1.27.
Enclo	sed are:
\boxtimes	Specification, Claim(s), and Abstract (19 pages).
\boxtimes	Formal drawings (<u>10</u> sheets, Figures <u>1</u> - <u>10</u>).
\boxtimes	Declaration and Power of Attorney (4 pages).
	Assignment of the invention to
	Assignment Recordation Cover Sheet.
	Small Entity statement.
	Request for application not to be published with certification under 35 USC 122(b)(2)(B)(i).
	Information Disclosure Statement with copies of listed reference(s).
\boxtimes	Application Data Sheet (37 CFR 1.76) (6 pgs.).



The filing fee is calculated below:

		Claims	Included in		Extra		D-4+		Fee	
Racia	c Fee	as Filed	Basic Fee		Claims		Rate \$750.00		Totals \$750.00	
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t c e c	The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 502635. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 502635.									
F	Please direct all correspondence to the undersigned attorney or agent at the									
address	s indicate	d below.								
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DUCKOR SPRADLING & METZGER

A Law Corporation

Customer Number 36412

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